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QUALITY POLICY

The Bergman & Beving Group provides the industrial and construction sectors in northern Europe with industrial consumables, industrial components and related services.

1. Introduction

The quality work in Bergman & Beving is run as an integrated part of business operations. The aim of this policy is to describe Bergman & Beving' approach to its work on quality issues.

2. Quality Policy

The Bergman & Beving Group must identify and understand customer needs and seek solutions that create value for both us and our customer. Our customers should feel confident that they will receive the right product at the right time and that we will offer them products and services that have the highest level of quality at the lowest total cost. We endeavor to maintain good and professional relationships with our stakeholders and to ensure that each employee is fully committed to their own and the Group's quality work by making continual improvements.

3. Organisation and division of responsibility

Responsibility for day-to-day quality work rests with each individual company in the Group and will be conducted on the basis of the specific premises and needs of each individual company.

4. This Policy

Bergman & Beving's Quality Policy is normally established by the Group Management once annually. The date of issue and version number of the policy are listed on the first page. The most recently updated version/issue of the policy will always be available on Bergman & Beving's intranet InSight. All Group employees are responsible for keeping updated on the most recently revised policy.